

# EXHIBIT 11

York, Patricia A

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**From:** York, Patricia A  
**Sent:** Friday, September 06, 2002 14:49  
**To:** Keith Darrow (E-mail)  
**Cc:** Cripps, David B., COL  
**Subject:** Addendum to the Pre-complaint Intake Interview of 4 Sep 02

Sirs,

Ms. Windsor came in today and amended her complaint as follows: **Page 3, PART III: BASIS OF COMPLAINT: is amended to include REPRISAL (RETALIATION) 31 Jan 01**

VR,

Pat